

About Abbott

Abbott is a global healthcare leader that helps people live more fully at all stages of life. Our portfolio of life-changing technologies spans the spectrum of healthcare, with leading businesses and products in diagnostics, medical devices, nutritionals and branded generic medicines. Our 109,000 colleagues serve people in more than 160 countries.

We are currently looking for a

Field Technical Engineer CRM - Internship - Calabria**PURPOSE OF THE JOB**

The incumbent is responsible for the promotion of Abbott CRM Product lines through professional and technical support to both medical and sales personnel. This position is additionally responsible for ensuring that all questions of a technical nature from the field or internal sources are answered in an expeditious manner and reported to the competent authorities within Abbott. This position's primary function is to attend implants, follow-ups and support any issues related to high voltage and low voltage stimulation devices.

MAJOR RESPONSIBILITIES

- Provide technical support and assistance over the whole national territory to the sales force and physicians (implants and follow ups).
- Perform product presentations and training on products utilization to customers.
- Support physicians during the enrolment and follow up phase of clinical studies.
- Provide support to Regional Sales Managers, FTE Coordinator and Clinical Department for any additional tasks and projects.
- Be proactive in taking Abbott solution-oriented approach to customers.
- Promptly communicate feedback/info on supported implants/procedures.
- Perform booth duty when required.
- Ensure all Abbott standing Quality Procedures are followed.

EDUCATION AND COMPETENCIES REQUIRED

- Degree in Engineering or equivalent.
- Good Knowledge of English and Italian, both written and verbal.
- Good knowledge of MS Office.
- Preferable 1/2 years in similar activities (technical support).
- Interpersonal skills.
- Teamwork.
- Initiative.
- Stress resistance.
- Good communication.